

AMENDMENT

Amendment to the Claims:

Please replace all prior claims and listings with the new listing of claims below.

Listing of Claims

1. (Currently amended) A system for allowing customization of ~~generating and running~~
~~custom-built~~ software business solutions for a plurality of clients, comprising:

a network;

a server connected to the network, the server further comprising computer-
readable media embodying:

a plurality file of software business solution files;

a plurality of client files comprising data for customizing a software
business solution for a client;

a plurality of client customer files comprising customer information for
each customer of each client;

a plurality of expert files comprising customer representative information
for each client;

login information associated with a user;

instructions for serving a customized business solution to the user over the
network upon login, wherein the business solution is customized based on an
associated software business solution file, an associated client file, and at least
one of a group selected from an associated client customer file and an associated
expert file; and

instructions for allowing an administrator for a client to supply data to a
client file, customer information for customer files, and information for expert
files over the network; and

a network connected to the server for allowing access to the file of software
business solutions;

at least one user computer connected to the network ~~of the system~~ for selecting ~~and customizing one or more~~ logging into the server and accessing the customized software business solutions;

~~the server further comprising customization instructions adapted to customize the software business solutions to the user's needs in a series of few steps;~~

~~the server further comprising a file of customization specific to each user;~~

~~the software business solutions further comprising instructions to link users upon login to their own customization files;~~

2. (Currently amended) The system for allowing customization of claim 1, wherein the server further comprises computer-readable media embodying instructions for adapted to allowing the administrator for a client ~~user of the system~~ to add information about the client's organization ~~the user is coming from~~ to include the name and address of the organization in the client ~~file of clients~~.

3. (Currently amended) The system for allowing customization of claim 1, wherein the server further comprises computer-readable media embodying instructions for adapted to allowing the administrator for a client to select a business solution from a list of ~~several~~ business software solutions corresponding to the software business solution files ~~resident on the file of business solutions~~.

4. (Currently amended) The system for allowing customization of claim 1, wherein the server further comprises computer-readable media embodying instructions for adapted to allowing the administrator for a client to add ~~information about the looks of the business solution to include~~ the client organization's logo to the corresponding client file.

5. (Currently amended) The system for allowing customization of claim 1, wherein the server further comprises computer-readable media embodying instructions for adapted to allowing the administrator for a client to customize a ~~the~~ screen label name for the data fields of the business solution.

6. (Currently amended) The system for allowing customization of claim 1, wherein the server further comprises computer-readable media embodying instructions for adapted to allowing the administrator for a client to customize the text fields used by the business solution to generate communication messages.

7. (Currently amended) The system for allowing customization of claim 1, wherein the server further comprises computer-readable media embodying:

a file of categories and a file of subcategories associated with each software business solution and which are selected by the administrator for a client to customize the software business solution instructions adapted to allow the client to assign an administrator for the business solution by entering information to include name, userid, password and contact information.

8. (Currently amended) The system for allowing customization of claim ~~1~~ 7, wherein the server further comprises computer-readable media embodying instructions for adapted to allow the system to displaying a summary of customizations that the administrator for a client user has performed at the end of each of the customization steps.

9. (Currently amended) The system for allowing customization of claim ~~1~~ 7, wherein the business solution is customized based on an associated file of categories and file of subcategories ~~server further comprises instructions adapted to allow the a user to login as the administrator in order to continue with the additional customization steps.~~

10. (Currently amended) The system for allowing customization of claim 1, wherein the server further comprises computer-readable media embodying instructions for adapted to allowing the administrator for a client to add other users to the client customer files and expert files file of users and for assigning login and contact information for those users.

11. (Currently amended) The system for allowing customization of claim 10, wherein the

server further comprises computer-readable media embodying instructions for adapted to allowing the administrator for a client to assign administrator privileges to one or more users being added to the client customer files and expert files ~~file of users~~.

12. (Currently amended) The system for allowing customization of claim 1, wherein the server further comprises computer-readable media embodying instructions for adapted to allowing the administrator for a client to access a series of customization steps and have the system to display a check mark next to each customization step when it is completed.

13. (Currently amended) The system for allowing customization of claim 1, wherein the server further comprises computer-readable media embodying instructions for adapted to allowing the administrator for a client to add service categories to a list to be resident in the file of categories.

14. (Currently amended) The system for allowing customization of claim 1, wherein the server further comprises computer-readable media embodying instructions for adapted to allowing the administrator for a client to add service subcategories to a list to be resident in the file of subcategories.

15. (Currently amended) The system for allowing customization of claim 1, wherein the server further comprises computer-readable media embodying instructions for adapted to allowing the administrator to add experts to a list to be resident on the file of experts file and for assigning information for the experts to include login and contact information, expertise level and attaching a resume for each expert ~~those experts~~.

16. (Currently amended) The system for allowing customization of claim 15, wherein the server further comprises computer-readable media embodying instructions for adapted to allowing the administrator for a client to assign to the expert appropriate categories of service from the file of categories.

17. (Currently amended) The system for allowing customization of claim 16, wherein the server further comprises computer-readable media embodying instructions for ~~adapted to~~ allowing the administrator for a client to assign to the expert sub-categories of service from the file of subcategories.

18. (Currently amended) The system for allowing customization of claim 15, wherein the server further comprises computer-readable media embodying instructions for ~~adapted to~~ allowing the administrator for a client to activate any of the experts and change any experts' availability or area of expertise.